



# WELCOME

## HEARTLAND WORKFORCE SOLUTIONS AMERICAN JOB CENTER

DOUGLAS | SARPY | WASHINGTON COUNTY

### MISSION STATEMENT:

To promote and develop a workforce system that is responsive to the needs of business and career seekers resulting in economic prosperity.

### OUR PARTNER NETWORK INCLUDES:

- Heartland Workforce Solutions
- Nebraska Department of Labor
- National Able Network
- Dynamic Workforce Solutions
- Nebraska Commission for the Blind & Visually Impaired
- Ponca Tribe of Nebraska
- Proteus
- Job Corps
- Metropolitan Community College
- Senior Community Service Employment Program
- Nebraska Department of Health & Human Services
- Nebraska Vocational Rehabilitation
- Omaha Housing Authority
- Employment in Training
- Eastern Nebraska Community Action Partnership
- Equus

### LOCATION(S) & CONTACT INFORMATION:

**Heartland Workforce Solutions  
American Job Center**  
5752 Ames Avenue  
Omaha, NE 68104

**HOURS OF OPERATION**  
Monday-Friday 8:00am to 5:00pm

**PHONE:** 402.444.4700

**WEBSITE:** hws-ne.org

**Outreach Center  
MCC South Express**  
3002 S. 24TH Street  
Omaha, NE 68108

**HOURS OF OPERATION**  
Contact us to schedule a one-on-one appointment!

**PHONE:** 531.622.4060

**WEBSITE:** hws-ne.org



JOB SEEKERS • BUSINESSES • COMMUNITY PARTNERS

Workforce Innovation and Opportunity Act Title I financially assisted programs/activities are equal opportunity employers/programs. Each contractor, sub-contractor and/or recipient of Workforce Investment funds provide assurance they will not discriminate or deny program access on the basis of race, color, national origin, age, handicap, sex, religion, citizenship, political affiliation, or belief. Auxiliary aids and services are available upon request to individuals with disabilities.

HWS is an Equal Opportunity/Affirmative Action/Veterans/Disability Employer. Relay Services are accessible by TTY by dialing 1-800-833-7352 (TT) and hearing callers may dial 1-800-833-0920. If accommodations are needed, please contact us at onestop@hws-ne.org or 402-444-4700.





Heartland Workforce Solutions (HWS) leads a powerful, collaborative network of individuals, employers, partners, and stakeholders who are preparing the communities of Douglas, Sarpy and Washington counties for success by connecting talent with opportunity for regional, in-demand industries.

We help job seekers connect with meaningful career pathways. We help businesses access local talent. We convene partners to create collaborative solutions that strengthen our community.

## FOR JOB SEEKERS

Receive access to **no-cost solutions** that help you progress in your **career pathway!** Ask us about **specialized services for laid off workers, seniors, people with disabilities, military veterans, and youth and young adults.**

### CAREER SERVICES

- Resource Center
- Career Coaching
- Hiring Events
- Job Leads
- Resume Assistance
- Career Connections
- Referrals
- Labor Market Information
- Connections to Eligible Training Providers
- Skills Assessments

### TRAINING SERVICES

- Apprenticeship
- On-the-Job Training
- Vocational Training
- Adult Education
- Job Readiness Training
- Digital Literacy Skills
- Work Based Learning
- Certifications
- College

## COMMUNITY RESOURCES

We've got you. Our **network of partners** offer resources to support you through your career transition. Ask **any member of any team** and we can help you navigate.

- Unemployment Insurance
- Transportation Assistance
- Language Services
- Assistive Technology
- NEworks
- Financial Literacy
- Computer Literacy
- Interview Skills
- Community Referrals
  - Housing
  - Community Health Centers
  - Food Assistance
  - Behavioral Health Services
  - Tax Preparation
  - Citizenship Preparation
  - Legal Assistance
- And more!

“In partnership with Legal Aid of Nebraska, HWS provides a welcome space in the community for individuals to access legal services addressing barriers caused by a criminal record. The impact of this service offers a brighter future for those seeking to correct past mistakes and improve housing, employment, and/or financial opportunities.”

Legal Aid of Nebraska, Community Partner

## FOR BUSINESSES

Unlock the potential of your workforce with access to local talent. Ask us about no-cost solutions for direct hiring, employee training, job posting, and more!

### BUSINESS SOLUTIONS

- Talent Acquisition
- Hiring Events
- Text Job Leads
- Customized Training
- Work Opportunity Tax Credit (WOTC)
- Weekly Business Spotlight
- Business Workshops
- Individualized Consultations about HWS Services

“Partnering with HWS allows real connection. The needs of both businesses and families come together to create a beautiful well woven community. Thankful to facilitate connection and work alongside the incredible work they do.”

Bank of the West, Employer Partner

## DID YOU KNOW?

19,552+

TOTAL JOB SEEKERS SERVED ANNUALLY<sup>1</sup>

75

EMPLOYERS RECEIVING SERVICES EACH MONTH

500+

PARTNER REFERRALS ANNUALLY

## TOP INDUSTRIES

FOR THE DOUGLAS, SARPY, AND WASHINGTON COUNTY AREAS<sup>2</sup>

- |  |  |  |
|--|--|--|
| <b>1</b> Health Care and Social Assistance | <b>2</b> Accommodation and Food Services | <b>3</b> Administration and Waste Services |
| <b>4</b> Finance & Insurance               | <b>5</b> Retail Trade                    | <b>6</b> Manufacturing                     |
| <b>7</b> Construction                      | <b>8</b> Information Technology          |  |

<sup>1</sup> Source: NEworks 2022 Data

<sup>2</sup> Source: NEworks

“I am so grateful for this program. I could not have gotten my CDL without it. I have already referred friends to the program.”

Workforce Innovation and Opportunity Act Client



For more information, scan the QR code or visit us at [hws-ne.org](https://hws-ne.org)