

Center Services

Self Service Resource Room

- Internet access is available for employment searches. *NEworks.nebraska.gov* provides job leads, Unemployment Insurance claims access, training programs and labor market data.
- Faxing is free whether it is local or long distance, provided it is employment search related.
- To utilize resource room computer lab, please go to *nationalable.org/omahaappointment* to book your reservation. You may also call or book in person.

NEworks Registration

- NEworks allows users to register and search for job leads through the NE Department of Labor. Once users complete registration at *neworks.nebraska.gov*, your registrations and resume will be active for at least 90 days. The Unemployment Insurance Claims Center requires claimants to register on NEworks with at least one resume that is online, in order to receive benefits.

Unemployment Insurance

- Unemployment Insurance is program that pays benefits to eligible persons who are seeking work during temporary periods of unemployment. You may use *neworks.nebraska.gov* to file an initial claim, process your claim each week, record work search information or view your claim. The UI Claims Center is in Lincoln, NE.



Our mission is to promote and develop a workforce system that is responsive to the needs of business and career seekers resulting in economic prosperity.

On Site Partners

Veterans Services

Veterans are entitled to receive priority service at HWS. In addition, HWS has representatives on site to assist veterans navigate the system and connect them to programs that will best serve their needs. Contact timothy.jefferson@nebraska.gov.

Nebraska Department of Labor

Offers basic career services such as resume building, mock interviews, assistance finding careers, NEworks account creation, and many other services. Contact Timothy Jefferson at timothy.jefferson@nebraska.gov.

WIOA-Adult

This program assists adults ages 18 and over who are looking for support connecting with full time employment. Participants are partnered with a dedicated Career Coach to assist with training assistance, job leads, interview skills and more which leads to self-supporting employment and satisfying careers. Please visit www.nationalable.org/EnrollNebraska or contact Program Manager at msheaevans@nationalable.org.

WIOA-Youth

We assist young adults aged 14-24 with career goals focusing on education and employment. Career Specialists partner with young adults to help them identify career paths, learn job readiness skills, and increase their education, leading to self-supporting employment and satisfying careers. Please contact Dawn Coffey at dawn.coffey@hws-ne.org for more information.

Continued on back

Contact

5752 Ames Ave.
Omaha, NE 68104
(402) 444-4700
www.hws-ne.org

Hours

Monday – Friday
8:00 a.m. – 5:00 p.m.

Access Sit at Metro South Express
Call 402-934-2575 for appointment.

CRED

HWS operates Career Readiness to Eliminate Disparities (CRED), a City of Omaha grant, serving people experiencing employment hurdles while residing in Douglas, Sarpy and Washington counties. Funding for short term trainings or credentials, to enable or retain employment is available. Contact Derek Comba at dcomba@hws-ne.org

Financial Coaching

Operation Hope provides regular one-on-one sessions to link your goals and value to your financial dream, create an action plan and track progress toward the goals mutually set by you and your Financial Coach, Yolanda Butler (yolanda.butler@operationshope.org).

Nebraska VR

Nebraska VR offers employment services to individuals with physical, mental and/or learning disabilities. Call us to discuss how our staff can help you prepare for, get, and keep work. If you would like to schedule an appointment to meet with a VR Employment Specialist, please contact our main office number at (402) 595-2100. For general questions or information about Nebraska VR please contact the HWS liaison, Frankie Charles at (402) 657-0754.

Job Corps

This program is administered by the United States Department of Labor and is a tuition free residential program for eligible young people 16 – 24 years old. Job Corps provides free room and board, education, job training, drivers educations, food, basic medical and dental, and transitional support after completion. For more information or to start the application process please call (402) 658-8610.

Metro Community College

MCC offers GED programs, ESL education, NCRC test, and short-term training certificates. Please contact Angela Baker at arbaker@mccneb.edu or Gloria Harwell at gdharwell@mccneb.edu.

America Works

America Works of Nebraska is an Employment Network for the Ticket to Work program sponsored by the Social Security Administration. To see if you qualify for our no cost services offering you job seeking skills assistance, retention assistance, and placement assistance please contact us. Call (402) 658-7795.

DHHS

The Nebraska Department of Health and Human Services offers resources for the Supplemental Nutrition Assistance Program (SNAP), emergency assistance applications, Temporary Assistance for Needy Families (TANF) and more. Services and document drop box are available at our Heartland Workforce Solutions American Job Center.

RISE

At RISE, the inside/out model bridges incarceration to the community and considers all the critical steps in that journey. We prepare and train people for each phase through intensive character development, employment readiness, job creation through entrepreneurship and case management. These connections heal families, create employment pathways and lower recidivism. Contact Eduardo Gardea at egardea@seeusrise.org.

